Post-Graduation Diploma in Hotel Management (PGDHM)

Duration: 2 Years (4 Semesters)**

Semester – I

S. No.	Paper Numerical Unique	Class & Papers	Paper Name / Subject
1	PGDHM101	1PGDHM1	Fundamentals of Hotel Management
2	PGDHM102	1PGDHM2	Food Production and Kitchen Operations
3	PGDHM103	1PGDHM3	Front Office and Guest Relations
4	PGDHM104	1PGDHM4	Communication Skills and Hospitality Etiquette

Course Details (Semester – I)

- **Fundamentals of Hotel Management** – Hotel departments and workflow.
- **Food Production and Kitchen Operations** – Cooking principles and equipment handling.
- **Front Office and Guest Relations** – Customer service and reservation systems.
- **Communication Skills and Hospitality Etiquette** – Grooming and interaction with guests.

Semester – II

S. No.	Paper Numerical Unique	Class & Papers	Paper Name / Subject

S. No.	Paper Numerical Unique	Class & Papers	Paper Name / Subject
1	PGDHM201	2PGDHM1	Housekeeping and Maintenance
2	PGDHM202	2PGDHM2	Food and Beverage Service Management
3	PGDHM203	2PGDHM3	Hotel Accounting and Cost Analysis
4	PGDHM204	2PGDHM4	Tourism and Hospitality Integration

Course Details (Semester – II)

- **Housekeeping and Maintenance** – Room decor, maintenance, and linen management.
- **Food and Beverage Service Management** – Restaurant and banquet operations.
- **Hotel Accounting and Cost Analysis** – Costing and control systems.
- **Tourism and Hospitality Integration** – Relationship between tourism and hotel sectors.

Semester – III

S. No.	Paper Numerical Unique	Class & Papers	Paper Name / Subject
1	PGDHM301	3PGDHM1	Hospitality Marketing and Sales
2	PGDHM302	3PGDHM2	Event Management and Customer Care
3	PGDHM303	3PGDHM3	Entrepreneurship in Hotel Industry
4	PGDHM304	3PGDHM4	Information Technology in Hotel Management

Course Details (Semester – III)

- **Hospitality Marketing and Sales** – Branding, promotions, and client retention.
- **Event Management and Customer Care** – MICE operations and customer satisfaction.
- **Entrepreneurship in Hotel Industry** – Setting up and managing hospitality ventures.
- **Information Technology in Hotel Management** – Online systems and property management software.

Semester – IV

S. No.	Paper Numerical Unique	Class & Papers	Paper Name / Subject
1	PGDHM401	4PGDHM1	Global Hospitality Operations
2	PGDHM402	4PGDHM2	Human Resource Management in Hotels
3	PGDHM403	4PGDHM3	Research Project and Dissertation
4	PGDHM404	4PGDHM4	Industrial Training / Internship

Course Details (Semester – IV)

- **Global Hospitality Operations** – Study of international hotel chains.
- **Human Resource Management in Hotels** – Employee relations and organizational culture.
- **Research Project and Dissertation** – Analytical research and report preparation.
- **Industrial Training / Internship** – Real-world training in star hotels or hospitality firms.